



# PATIENT SATISFACTION SURVEY

## NINILCHIK TRADITIONAL COUNCIL COMMUNITY CLINIC

Thank you for giving us the opportunity to serve you better. Please take a few minutes to tell us about your experience.

Name: (Optional)

Date:

Interaction with Clinic staff was friendly and professional?

Yes No

Was your wait time to see your provider reasonable?

Yes No

Would you be interested in receiving appointment reminders by text message?

Yes No

Did your provider supply helpful information and listen to your concerns?

Yes No

Based on your experience, will you continue using services here at the clinic?

Very likely                      Somewhat likely                      Not very likely                      Not likely

Please rate your satisfaction with the following aspects of our services:

	Very Satisfied	Satisfied	Neutral	Unsatisfied	Very Unsatisfied
Overall experience					
Quality of care by provider					
Contacting clinic on phone					
Ability to get appointment					

Any additional comments?

If you have any concerns don't hesitate to contact our Tribal Health Director, Janet Mullen, RN, BSN at 907-567-3370 Option #4, or [jmullen@ninilchiktribe-nsn.gov](mailto:jmullen@ninilchiktribe-nsn.gov).